

Patrons: Anya Sainsbury CBE, Sir Anthony Dowell CBE, Kevin O'Hare CBE, Michael Nunn OBE, William Trevitt OBE.

Director Cira Robinson Founder David Gayle

# **YBS-** Withdrawals and Refund Policy

### Easter and Summer Residential:

If an unfortunate event were to occur, refunds will only be issued if adequate notice is served as outlined below and in accordance with the levels shown.

Days before the date of the start of the Easter or Summer course that notice of cancellation is received	Refund
30 days or more	90% refund of the fees paid, excluding the non-refundable deposit payment
15-29	50% refund of the fees paid, excluding the non-refundable deposit payment
Less than 15 or during any course:	We regret that no refund can be made

## \*Fees does not include the non- refundable deposit payment

#### **Pop Up Events**

We do not offer ticket refunds for Pop Up events.

#### Notice of withdrawals

Notification of withdrawal must be made by email to <u>info@ybss.co.uk</u> after which an acknowledgement will be issued. Refunds will be based on the date of receipt of the withdrawal notification email.



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Yorkshire Ballet Seminars takes no responsibility for non- receipt of email. Refunds will normally be processed within 14 days.

In the event that a student is removed or asked to leave the during the course, no refund will be given.

#### Insurance

Participants may wish to consider taking out insurance against withdrawal for reasons that might prevent them from attending or completing the course.

Approved by the Board of Trustees, May 2024 To be reviewed, May 2025